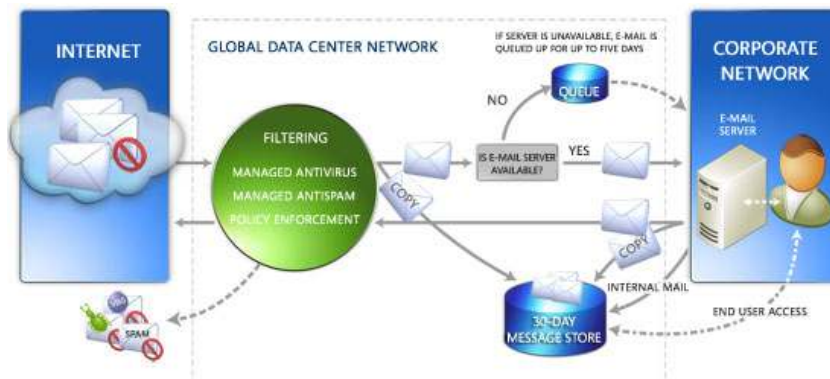


MS Hosted Exchange Continuity

Microsoft Exchange Hosted Continuity is a business continuity solution that helps protect and provide continuous access to e-mail for a business and its employees.

E-mail has evolved from a simple communication tool into a mission-critical application that supports all aspects of a business. Without access to e-mail, productivity can grind to a halt, and the loss of critical information exchanged through e-mail can be disastrous.

Exchange Hosted Continuity is one of four distinct services in the Microsoft Exchange Hosted Services (EHS) portfolio. The service provides a security-enhanced and intuitive Web interface through which users can access their previous 30 days of e-mail, as well as compose and send new messages in real time during a primary mail system outage. Exchange Hosted Continuity is deployed over the Internet, which helps minimize up-front capital investment, free up IT resources to focus on value-producing initiatives, and mitigate messaging risks before they reach the corporate network.



How It Works

Features and benefits by organization role	
Employee	Disaster Recovery Manager
<p>End users can access their Hosted Continuity mailbox by logging into a security-enhanced Web browser from virtually anywhere. Whether the outage is planned or unplanned, users always have access to e-mail.</p> <ul style="list-style-type: none"> • Compose, receive, and send messages in real time • Reference the last 30 days of sent and received e-mail • Transition to Web-based application easily, using familiar interface • Message repository is not burdened by unwanted content as Exchange Hosted Filtering* helps block spam and viruses • Restore messages to the primary mailbox if necessary • Access the entire company directory for addressing internal messages • No software or client-side changes required <p><i>*Exchange Hosted Filtering is required, and available in various CAL packages as well as standalone</i></p>	<p>Tools are available to IT staff to assist with communication, message management, and user administration.</p> <ul style="list-style-type: none"> • Broadcast updates via the Announcement Board in the application. Posts are listed chronologically and unique expiration dates can be assigned • Designate Callers and their assigned Callees using the Call Tree feature. Use the Call Tree report in emergencies, as an alternate method for contacting employees • Restore mail with the Mass Restoration function. Just set the start and end timestamps for the outage • Issue secondary Disaster Password (globally) when users have forgotten their primary password • Gain usage insight from activity logs via easy to use reporting tool and a collection of printable reports • Measure user logon success rate with Readiness Test. Companion report reveals results

Features

- Familiar Web-based interface minimizes the need for end-user training and enables access for end users from virtually any location
- All system actions are logged and available through the Event Viewer online auditing tool
- Communication tools and Readiness Test help enable preparedness
- Easily restore messages for individual or organization
- Choice of location for data storage (U.S. or non-U.S.)
- 30-day rolling store provides recent messages for continuous productivity

Benefits

- Service is always on
- Captures messages in transit after they've been filtered, helping ensure that spam, viruses, and other unwanted content are kept out of the message store
- Familiar Web-based interface helps minimize the need for end-user training and enable access for end users from virtually any location
- All system actions are logged and available for auditing and investigative purposes
- Searchable message store provides easy recovery and restoration of individual or all messages
- Minimizes up-front capital investment
- Easily integrates with existing e-mail infrastructure
- Helps free up administrator time to focus on other projects