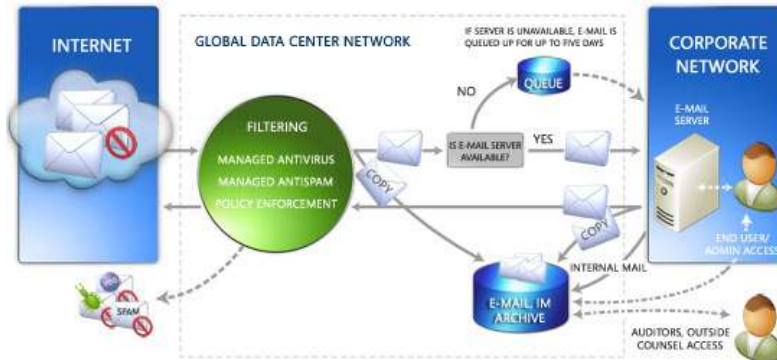


MS Hosted Exchange Archive

Message retention has become a way of business life, increasingly crossing different corporate initiatives. IT walks a tightrope between optimizing the message environment and allowing users to save e-mail. Legal departments increasingly need to recall messages related to an investigation and industry related regulations often include guidelines or mandates for message retention. Today's business demands the need for a centralized, easily accessible and multi-functioning mail repository. Exchange Hosted Archive (EHA) assists with this enterprise goal.



How It Works

The Hosted Archive solution is embedded in the Microsoft Exchange Hosted Services (EHS) network and with both filtering and archive subscriptions in place, the online repository benefits from the edge based spam and virus protection. The EHS network receives messages via an MX record redirect, and after being filtered, clean messages are delivered to the corporate mail server. A copy is made and stored in a security-enhanced online message repository. Customers have a choice of data storage location—U.S. and non-U.S. data centers are available. Internal mail can be copied directly from the corporate mail server to the online archive using the journaling function of Microsoft Exchange Server 2000, 2003 and 2007 servers.

A de-duplication process in the archive eliminates duplicates and single instance storage is employed for maximum storage optimization. A variety of Instant Message solutions and Bloomberg messaging are compatible with EHA so that IM conversations can also be archived. Messages are assigned a capture and expiration timestamp according to the organization's configured corporate policy. The system automatically tracks message lifecycle, deleting accordingly. Legal hold is also available to temporarily freeze message expiration if needed.

Using the Archive

Once messages are captured, the archive system applies full text indexing to the header, subject line, message body and a variety of common business attachments. Simple and complex searches are possible, using a variety of query parameters such as date, e-mail address, full/partial name, aliases, keyword (with or without advanced operators), filename/file attachment type and message size. As messages are retrieved, a variety of actions can be taken including tag, file, review, export, restore and forward.

The archive can be accessed via a security-enhanced, Web-based application. A user's role in the system determines their ability to access message content, as well as the functions available.

Features

- The archive captures messages after they've been filtered, helping to keep spam, viruses, and other unwanted content out of the archive
- Indexed storage enables fast retrieval of messages for e-discovery events
- Single-click legal hold preserves messages easily and quickly
- Permissions structure offers access security
- Built-in tools and reports to assist with message supervision

- Centralized archive of e-mail, IM and Bloomberg data provides unified search across common communication channels
- Familiar interface minimizes the need for extensive user training
- Choice of location for data storage (U.S. or non-U.S.)

Hosted Service Benefits

- Lowers total cost of ownership compared to on-premise archive solutions
- Helps free up IT to focus on other projects
- Eliminates up-front capital investment
- Easily integrates with existing e-mail infrastructure
- Enables a predictable subscription-based cost model
- Simplifies IT environment by eliminating deployment and maintenance of in-house archive servers and applications